

# Greater Glasgow Network of Supported Employment



Scottish Charity Number: SC 033187

## Members Survey

October 2004

294 members of the Greater Glasgow Network of Supported Employment (GGNSE) were sent a short questionnaire in October 2004.

32 (11%) replies were returned in time to be included in the survey results.

### Meetings

	Always	Sometimes	Never
How often do you attend GGNSE General Meetings?	12% (4)	63% (20)	25% (8)
How useful do you find GGNSE Meetings?	52% (12)	48% (11)	
If you have not attended any meetings please give your reasons:			
<ul style="list-style-type: none"> <li>• Staff shortages and work commitments X 3</li> <li>• Only just joined – hope to attend future meetings X 3</li> <li>• Topics not (always) relevant X 2</li> </ul>			
	Too Many	Just Right	No reply
We hold 4 meetings a year. Is this	3%(1)	88% (28)	9% (3)
Any other comments:			
<ul style="list-style-type: none"> <li>• Meetings tend to be on Fridays which can be difficult to accommodate.</li> <li>• Holiday &amp; other commitments, usually try to be represented by other staff members x 2</li> <li>• I made some very good contacts and have registered a number of clients onto our job brokering programme.</li> </ul>			
Would you consider paying a subscription to join GGNSE?	Yes	No	No reply
	66% (21)	28% (9)	6% (2)

## Training Courses

Have you or anyone from your organisation attended a GGNSE Course?		Yes	No	
		<b>72% (23)</b>	<b>28% (9)</b>	
<p>If no, please give your reasons:</p> <ul style="list-style-type: none"> <li>• No training budget/Lack of funding/Cost too high X 3</li> <li>• Have internal training X 2</li> <li>• Topics not relevant so far x 2</li> <li>• Time constrictions X 2</li> </ul>				
<p>Please suggest topics you would like covered in future training programmes:</p> <ul style="list-style-type: none"> <li>• Structure of supported employment in Scotland</li> <li>• Funding for supported employment</li> <li>• Assessment/Employability framework</li> <li>• Working with different groups - mental ill-health, challenging behaviours; alcohol &amp; drug issues.</li> <li>• Using natural support techniques effectively</li> <li>• Marketing</li> <li>• Time Management</li> <li>• Job Coaching</li> <li>• Welfare Benefits X 5</li> <li>• Age Discrimination</li> <li>• Self-motivation</li> <li>• Labour Market Trends</li> </ul>				
Are GGNSE course fees	Too little?	Just Right?	Too Much?	No Reply
	<b>6%(2)</b>	<b>69% (22)</b>	<b>8% (3)</b>	<b>17% 6)</b>
<p>Any other comments:</p> <ul style="list-style-type: none"> <li>• In comparison to other training on offer, fees are too little but heading in the right direction.</li> <li>• Based on the maxim that people value what they pay for and compared to other training projects</li> <li>• It is a very effective way of training staff at affordable prices</li> <li>• We always have to take account of budget/resources before applying for external training. This acts as a barrier to attendance X 2</li> <li>• Some courses are too long, making it difficult for staff to attend.</li> <li>•</li> </ul>				

## Events

	Yes	No
Were you involved in the People with Potential Conference (PwP) ?	<b>50% (16)</b>	<b>50% (16)</b>
Please indicate your role		
Organiser	Delegate	Speaker
Sponsor	Other	
Have there been any direct benefits to your service through your involvement with PwP?	Yes	No
	<b>(56%)9</b>	<b>44% (7)</b>
If yes, please give details:		
<p><b>Specific Benefits:</b></p> <ul style="list-style-type: none"> <li>• Contact with other members of the Network led to my organisation offering a supported work placement</li> <li>• Made links with Marks &amp; Spencer and obtained information about their programme, Marks &amp; Start.</li> <li>• Made a number of employers contacts which have been followed up.</li> <li>• One of the Presenters in the Workshop I facilitated who I had not met previously, was subsequently able to assist a member of my staff to obtain employment for a client.</li> </ul> <p><b>General benefits:</b></p> <ul style="list-style-type: none"> <li>• More focussed approach</li> <li>• More contacts and greater knowledge</li> <li>• Information and awareness</li> </ul>		
Do you think GGNSE should plan future events to engage with employers?	Yes	No reply
	<b>88% (28)</b>	<b>12% ( 4)</b>
Please comment:		
<ul style="list-style-type: none"> <li>• Smaller, more themed or focussed events might be more beneficial</li> <li>• Employment opportunities are a priority</li> <li>• Most definitely. Employers should be playing a key role, addressing their concerns of recruiting a diverse workforce. This would help organisations know what the main barriers are for clients applying for work and getting refused.</li> <li>• Would suggest a jobs fair type event with employers and service users</li> <li>• It would be useful to develop a sub-group to look at co-ordination employer engagement</li> <li>• I would suggest a minimum of an annual event</li> <li>• Too few employers even consider the pros and cons of employing a diverse workforce.</li> <li>• This should be an important part of the work of GGNSE</li> </ul>		

### Information Exchange

Do you receive information from GGNSE	Too Often?	Often Enough?	Not Often Enough?	
		<b>97% (31)</b>	<b>3% (1)</b>	
Is the information you receive relevant to your work?	Always	Sometimes	Never	
	<b>31% (10)</b>	<b>69% (22)</b>		
Have you sent information, e.g. job vacancies, to the co-ordinator for dissemination?			Yes	No
			<b>22% (7)</b>	<b>78% (25)</b>
If yes, how useful did you find this?	Very Useful	Useful	Not Very Useful	
		<b>85%(5)</b>		
If no, would you consider using the Information Exchange in the future?		Yes	No	No reply
		<b>80% (20)</b>	<b>8% (2)</b>	<b>12%(3)</b>
<p>Any other comments:</p> <ul style="list-style-type: none"> <li>• I used the Information Exchange to advertise a short-term post. This resulted in a someone from a member organisations being seconded almost immediately.</li> <li>• Company policy does not allow me to advertise vacancies in this way</li> <li>• We are considering options for using the Information Exchange</li> <li>• Was not aware of this feature/ What would be involved?</li> <li>• Only because it is not relevant to our operation.</li> </ul>				

### Other General Comments

- I find the network an extremely useful source of support
- Although we have not used some of the services or attended training I feel it has developed in strength and influence over the past year and had a vital role to play.
- I would welcome a broader base of membership and venues to be rotated for each meeting